

Terms and Conditions for

Last Updated:

These Terms and Conditions ("Agreement") govern the relationship between ("the Agency," "we," "us," or "our") and you, the client ("Client," "you," or "your"), concerning the travel services provided by the Agency. By booking any travel services through us, you agree to be bound by these Terms and Conditions. Please read them carefully before making any booking.

1. Definitions

1. "Agency" refers to _____, located at _____.
2. "Client" refers to the individual(s) or entity booking travel services through the Agency.
3. "Travel Services" refers to any travel-related products or services booked through the Agency, including but not limited to flights, accommodations, tours, car rentals, and cruises.
4. "Supplier" refers to any third-party provider of travel services, such as airlines, hotels, tour operators, and car rental companies.

2. Booking and Payments

1. Booking Confirmation
 - A. All bookings are subject to availability and confirmation by the Agency and relevant Suppliers.
 - B. A booking is considered confirmed only when you receive a written confirmation from the Agency, typically via email.
2. Pricing

- A. All prices are quoted in _____ unless otherwise specified.
- B. Prices are subject to change without prior notice until the booking is confirmed and full payment is received.
- C. Prices do not include any items not expressly listed in the itinerary, such as travel insurance, visa fees, personal expenses, or gratuities.

3. Payment Schedule

- A. A deposit of _____ of the total booking cost is required at the time of booking.
- B. The remaining balance is due _____ days prior to the departure date.
- C. If a booking is made within _____ days of the departure date, full payment is required at the time of booking.

4. Payment Methods

- A. We accept payments via _____.
- B. Any fees associated with payment methods (e.g., credit card processing fees) will be borne by the Client.

5. Surprise Destination Requests

- A. For surprise destination requests, the Agency will provide an email to the Client with information pertaining to the total cost of the trip and an itemized list of the costs incurred. This email will not disclose specific location information for any event, destination, or restaurant.
- B. Booking procedures for surprise destination requests will follow the same procedures outlined in this Agreement.
- C. Refunds will only be issued if the Client did not receive the itemized email at the email address documented in the questionnaire. Otherwise, there will be no refunds for the work order that the questionnaire constitutes.
- D. Upon receipt of the questionnaire, the agent will commence work on the itinerary.

3. Cancellations and Amendments

1. Client-Initiated Cancellations
2. Agency-Initiated Cancellations or Amendments
3. Amendments

4. Travel Documents and Requirements

1. Passports and Visas

- A. It is the Client's sole responsibility to ensure that all travelers have valid passports, visas, and any other necessary travel documents for their entire itinerary.
- B. The Agency can provide general information regarding passport and visa requirements but does not guarantee the accuracy or completeness of such information.

2. Health and Vaccinations

- A. It is the Client's responsibility to consult with their healthcare provider regarding any recommended vaccinations or health precautions for their travel destination.
- B. The Agency is not responsible for any health-related issues or consequences arising from the Client's failure to comply with health requirements.

3. Travel Insurance

- A. The Agency strongly recommends that all Clients purchase comprehensive travel insurance at the time of booking to cover unforeseen circumstances such as trip cancellation, medical emergencies, lost luggage, and other travel-related risks.
- B. The Agency is not responsible for any losses incurred by the Client due to the absence of travel insurance.

5. Agency's Role and Limitation of Liability

1. Agency as Intermediary

- A. The Agency acts as an intermediary between the Client and various Suppliers of travel services.
- B. We do not own or operate any airlines, hotels, tour operators, or other travel service providers.

2. Limitation of Liability

- A. The Agency is not liable for any acts, omissions, errors, or negligence of any Supplier or other third party.
- B. The Agency's liability for any loss, damage, injury, or death arising from the provision of travel services is limited to the amount paid by the Client for the specific travel service in question.
- C. In no event shall the Agency be liable for any indirect, incidental, special, consequential, or punitive damages, including but not limited to loss of profits, revenue, or goodwill.

3. Force Majeure

- A. The Agency shall not be liable for any failure or delay in performing its obligations under this Agreement if such failure or delay is caused by circumstances beyond its reasonable control, including but not limited to acts of God, war, terrorism, natural disasters, epidemics, pandemics, strikes, or government regulations.

6. Client Responsibilities

1. Accuracy of Information

- A. The Client is responsible for providing accurate and complete information to the Agency regarding all travelers and their travel requirements.
- B. The Agency is not responsible for any issues arising from inaccurate or incomplete information provided by the Client.

2. Compliance with Laws and Regulations

- A. The Client is responsible for complying with all applicable laws, regulations, and customs of the countries visited.
- B. The Agency is not responsible for any consequences arising from the

Client's failure to comply with such laws and regulations.

3. Behavior

- A. The Client is expected to behave in a responsible and respectful manner throughout their travels.
- B. The Agency reserves the right to terminate any travel services for Clients whose behavior is deemed disruptive, offensive, or dangerous to themselves or others, without refund.

7. Privacy Policy

- 1. The Agency collects and processes personal information in accordance with its Privacy Policy, which is available on our website at .
- 2. By booking travel services through us, you consent to the collection, use, and disclosure of your personal information as described in our Privacy Policy.

8. Governing Law and Dispute Resolution

1. Governing Law

- A. This Agreement shall be governed by and construed in accordance with the laws of the State of _____, without regard to its conflict of laws principles.

2. Dispute Resolution

- A. Any dispute, controversy, or claim arising out of or relating to this Agreement shall first be attempted to be resolved through good faith negotiations between the parties.
- B. If the dispute cannot be resolved through negotiation, the parties agree to submit to mediation in _____, _____, with a mutually agreed-upon mediator.
- C. If mediation is unsuccessful, the parties agree to submit to binding arbitration in _____, _____, in accordance with the rules of the American Arbitration Association.

9. Entire Agreement

This Agreement constitutes the entire agreement between the Client and the Agency concerning the subject matter hereof and supersedes all prior and contemporaneous agreements, understandings, negotiations, and discussions, whether oral or written.

10. Severability

If any provision of this Agreement is found to be invalid, illegal, or unenforceable, the remaining provisions shall continue in full force and effect.

11. Contact Information

If you have any questions about these Terms and Conditions, please contact us at:

Client Acknowledgment

Date:

Name: